



Norwegian First Low-Cost Carrier to Offer Free WiFi

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Norwegian First Low-cost Airline to Introduce Free WiFi on Intercontinental Flights

- Rollout of WiFi connectivity on Boeing 787-9 Dreamliner and 737 MAX fleet -
- Free WiFi for full duration of long-haul flights and high-speed option fast enough to stream movies -
- Rollout of WiFi to be completed on more than 50 percent of Dreamliner fleet by 2020 -

NEW YORK CITY (January 8, 2019) – Norwegian, the [World's Best Low-Cost Long-Haul airline](#), is kicking off the new year by upgrading the passenger experience with the introduction of inflight WiFi on its growing long-haul fleet of aircraft. As the first low-cost carrier to introduce free WiFi on intercontinental flights, Norwegian customers will be able to stay connected with the rollout of basic and premium high-speed WiFi connectivity on the carrier's Boeing 787-9 Dreamliner and 737 MAX aircraft.

The first WiFi connected Norwegian Boeing 787-9 Dreamliner aircraft was delivered on December 18, 2018 (reg: G-CKWP) and features American author Mark Twain on its tailfin. The new aircraft has entered service, which marks the first time Norwegian passengers can experience free inflight WiFi for the full duration of long-haul flights.

Norwegian became the first carrier to offer free WiFi on all European routes in 2011 and the first European airline to successfully offer live television in the skies in 2015. Since 2013, Norwegian has rapidly grown to become a leading long-haul airline offering more than 60 long-haul routes between Europe, the United States, South America and Asia serviced by modern, state-of-the-art, fuel-efficient aircraft.

More than 50 percent of Norwegian's 787-9 Dreamliner fleet is expected to offer in-flight connectivity by 2020. The rollout of WiFi on the airline's Boeing 737 MAX aircraft will commence from mid-January 2019.

"We're continuously improving the inflight customer experience and we're delighted to be the first airline offering free WiFi for the full duration of long-haul flights. Millions of Norwegian customers have already enjoyed free WiFi over the skies of Europe and now long-haul passengers can continue to rely on free and high-speed internet connectivity that will enhance and personalize their journeys. From being the first European airline to launch free WiFi on all short-haul flights followed by free live television, Norwegian's rollout of high-quality inflight broadband services will offer business and leisure travelers even greater value at affordable fares," said Vice President Business Development Boris Bubresko, Norwegian.

Passengers will enjoy fast speed internet using the wireless inflight connectivity platform, CabinConnect™ by Collins Aerospace. Passengers will have highly secured access to content through CabinConnect including their favorite shows, inflight map and voice and messaging services through their

devices.

CabinConnect uses the Inmarsat Global Aviation (GX) satellite network, specifically designed to offer passengers consistent, reliable high-speed global inflight connectivity. Inflight WiFi works via an antenna fitted to each aircraft fuselage that communicates with Inmarsat's GX satellite network.

"We are collaborating with Norwegian to achieve their vision of optimizing their aircraft and enterprise operations to address both cabin and flight deck requirements, as well as adding new capabilities for the future," said LeAnn Ridgeway, Vice President of Information Management Services at Collins Aerospace.

In 2019, five brand new Boeing 787-9 Dreamliners and 19 737 MAX aircraft will join Norwegian's fleet. Norwegian currently operates 24 Boeing 787-9 Dreamliners as part of its overall Dreamliner fleet of 32 aircraft.

Two packages – Basic and Premium inflight WiFi

Norwegian economy and Premium customers on the Boeing 787-9 Dreamliner and 737 MAX will have the choice of two inflight WiFi packages:

Basic option

The Basic option is free and will allow customers to browse the web, stay-up-to-date on social media, send and receive emails and instant messages with friends, family and colleagues by using their personal mobile phones, tablets and laptops on board for the full length of the flight.

Premium option

Fast enough to stream music, movies and television shows on Netflix, YouTube and Hulu among others, Norwegian will offer passengers a Premium high-speed WiFi option.

Premium high-speed WiFi will be available at an introductory price of \$14.95 USD for a three-hour package. Customers can select their preferred currency

when choosing the WiFi package.

In the U.S., Norwegian continues to be the fastest growing foreign airline, and will operate from 17 airports and currently offers more than 50 nonstop routes to Europe, as well as four routes from the U.S. to Guadeloupe and Martinique in the French Caribbean, and three routes out of Canada.

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Notes to editors

-Premium high-speed WiFi is based on an introductory price, subject to change at various stages during the program as Norwegian analyzes usage based on route, seasonality and market.

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About Norwegian

Norwegian is the world's fifth largest low-cost airline and carried 37 million passengers in 2018. The airline operates more than 500 routes to over 150 destinations in Europe, North Africa, Middle East, Thailand, Caribbean, North and South America. Norwegian has a fleet of more than 150 aircraft, with an average age of 3.7 years, making it one of the world's youngest and "greenest" fleets.

Norwegian has been named the [Most Fuel-Efficient Airline on Transatlantic Routes](#) by the International Council on Clean Transportation (ICCT) twice. Norwegian has been voted 'Europe's Best Low-Cost Airline' by passengers for six consecutive years at the SkyTrax World Airline Awards 2013-2018, along with being named the 'World's Best Low-Cost Long-Haul' Airline' for the past four years. Norwegian employs more than 11,000 people worldwide.

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